



## SuperCharge 20000

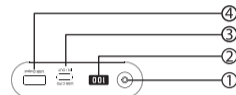
Welcome Guide

### Product Overview

#### Package Content

- 1\*Jackery SuperCharge Battery Charger
- 1\*USB C-C Cable
- 1\* Travel Pouch
- 1\*User Manual
- 1\*Thank you Card

#### Identification of Parts



1. Power button
2. LCD indicator
3. USB C Input/Output Port
4. USB Output

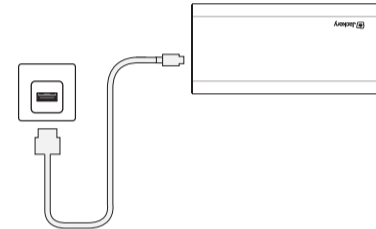
### Instruction

#### Technical Specification

Capacity:	19200mAh (69.12Wh)
USB C Input& Output:	5V/9V/15V/20V 2.25A
USB Output:	5V/3A Max
Total Output:	63W
Dimension:	170.9 X 81 X 22.3 mm

#### How to Charge Your Battery Pack

1. Plug the USB C cable into the Battery Pack USB C input port.
2. Insert the remaining end of the USB C cable into (a) an AC adapter connect to the wall socket (To save your charging time, we recommend use the original PD charger to recharge Battery Pack) .
3. The battery will automatically begin to charge and will turn off when fully charged, also you can track the remaining battery level by reading the LCD screen.
4. Thanks to the PD technology, It takes about 2.5Hours to recharge the Battery Pack fully with 45W PD charger, while about 8 hours with a 5V 3A adapter.



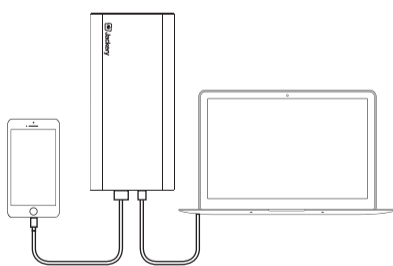
### Instruction

#### USB C Adapter Charging Speeds

Adapter Current Output	Charging Time
5V 3A	About 8 hours
PD 20V 2.25A	About 2.5 Hours

#### How to Use the Battery Pack to Charge Other Devices

1. Plug the USB power cable into a charging port.
2. Attach the remaining end of the USB power cable to your devices.
3. Press the power button to start charging.
4. It can charge 2 devices simultaneously and it will disconnect automatically when your devices fully charged.



### Instruction

#### Usage Notes

1. To protect the long-term capacity of your device's battery, please unplug the power wire promptly after the device is fully charged.
2. Keep the product away from extreme heat or cold, as well as any flammable items or damp places, also avoid dropping, hitting or throwing the product.
3. Please fully charge your external battery at least once every three months to avoid shortening its lifespan.
4. It will charge your devices rapidly if your mobile devices support quick charge.
5. The battery is 92% efficient, accounting for power lost through circuit heat and voltage conversion, which is up to 10% above the industry average. Energy is also lost within the charging cable and your devices (approximately 15-20%).

### Warranty

This product is covered by a limited warranty from Jackery for the original purchaser that covers the product from defects in workmanship and materials for 24 months from the date of purchase (damages through normal wear and tear, alteration, misuse, neglect, accident, service by anyone other than the authorized service center, or act of God are not included).

During the warranty period and upon verification of defects, this product will be replaced when returned with proper proof of purchase.

#### Contacts us

For any inquiries or comments concerning our products, please send an email to [hello@jackery.com](mailto:hello@jackery.com), and we will respond to you as soon as possible. If there is any quality-related issue with the product, you may request a REPLACEMENT or REFUND by submitting a request form at [www.jackery.com/support/](http://www.jackery.com/support/).